

9th April 2024



Dear Parent/Carer,

Information for parents/carers regarding the school meal deal

I am writing to inform you about an important update regarding the meal deal options available to our students at St Michael's Church of England High School.

Yesterday, during lunchtime, we were notified of a sudden change in the meal deal price and options provided by our on-site catering provider, Chartwells. We understand that this unexpected alteration has caused confusion and inconvenience for both our students, parents and carers.

Upon being notified of this change we promptly raised the issue with the Local Authority Building Schools for the Future Team and Mitie, who manage the school catering contract with Chartwells. We have emphasised the importance of effective communication and transparency in such matters.

After thorough discussions with the concerned parties, I am pleased to inform you that, starting from tomorrow, Wednesday, April 10th, 2024, the previous meal deal option will be reinstated for our students. This decision will remain in effect until further clarity is established between all parties involved, and appropriate communication channels are established between the school community.

We sincerely apologise for any inconvenience this sudden change may have caused, and we appreciate your patience and understanding during this time of transition. Please be assured that we are committed to ensuring that our students have access to nutritious and affordable meal options.

If you have any further questions or concerns regarding this matter, please do not hesitate to get in touch. We value your feedback and input as we work towards providing the best possible experience for our students.

Thank you for your continued support and cooperation.

Yours faithfully,



Mrs C Handy-Rivett
Headteacher

Headteacher: **Mrs C Handy-Rivett, BA (Hons), MA, NPQH**

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