

# Health & Safety PolicyScience Department

**OUR SCHOOL PRAYER:** 

What does the Lord ask of you?

To act justly, to love mercy and to walk humbly with your God.

Micah 6vs.8



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Adapted with permission from the CLEAPSS model policy for science departments

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# Summary guidelines for staff

#### All teachers, technicians and support staff

- 1. Teachers and technicians have a general duty to take reasonable care for the health and safety of themselves, of other members of staff and of pupils. They have specific duties: to be familiar with this health and safety policy, its updates, the texts to which it refers and any Appendices. They must cooperate with the employer's instructions, observe the requirements of this policy and fulfil any special responsibilities it gives them. They must cooperate with colleagues in their specific health & safety duties. They have a duty to report to local management any failure of equipment that has a health & safety function.
- 2. Staff practice must set a good example to pupils and be consistent with pupil laboratory rules, e.g., over the wearing of eye protection.
- 3. Staff must be familiar with emergency drills and with the location in each science room of: the escape route; fire-fighting equipment; the eye wash station; the main gas cock; the main electricity switch and the nearest spill kit.
- 4. Laboratories must be left safe. Special arrangements must be made for equipment which has to be left running overnight and hazardous equipment which has to be left out. In general, all gas taps should be completely turned off and all mains-operated apparatus switched off. At the end of the day, if practicable, gas should also be turned off at the laboratory main gas cock and electricity at the laboratory main switch.
- 5. Eating, drinking and the application of cosmetics should not take place in laboratories, storage areas or preparation rooms unless an area in which it is safe to do so has been created. Pupils should not be allowed to drink from water bottles.
- 6. When staff are alone in the science department, nothing should be done which could lead to an accident requiring remedial measures. A teacher or technician must assess risks very carefully before conducting any practical operation in such circumstances.
- 7. In general, pupils must not be left unsupervised in a laboratory. Staff needing to leave a class briefly must assess the risks of doing so, perhaps arranging for temporary supervision by a neighbouring member of staff. Special arrangements may be needed for senior students doing project work, depending on the hazards involved, e.g., an experienced member of staff in an adjacent room.
- 8. Science laboratories, preparation rooms and stores must be locked by staff when not in use. Pupils must never be allowed into preparation rooms. Laboratories must only be used by teachers who are not scientists for teaching or registration if the laboratories have been specially cleared.

#### **Teachers**

- 1. At the beginning of each school year, teachers must make sure that their classes have copies of the student laboratory rules [see section 10] and issue them if necessary. They should be stuck into an exercise book, work folder or similar place.
- 2. Teachers must enforce the student laboratory rules, reminding students of them often enough for them to be familiar. With new students, time should be spent explaining the rules, with appropriate demonstrations.
- 3. Lesson preparation should be adequate and include checking on risk assessments and, where necessary, the health & safety precautions required. Requisitions must not be handed in at the last minute; technicians must be given adequate time to prepare work safely. Time should be allowed for consulting more-senior colleagues where there is any doubt and to try out practicals, particularly those involving significant hazards. Teachers must only deviate from the scheme of work (for which the activities have been checked against model risk assessments), after considering a further risk assessment, checking with a subject specialist, possibly obtaining a special risk assessment from CLEAPSS. Teachers should explain precautions to students as part of their health & safety education, using the CLEAPSS *Student Safety Sheets*, where appropriate.
- 4. Open-ended investigations must be organised to allow the teacher to assess any risks and identify precautions before any hazards are met/practical work begins.
- 5. If, because of large class size or indiscipline, health and safety cannot be maintained during certain practical work, the work should be modified or abandoned. This decision should be reported to the Head of Science
- 6. A teacher is responsible for the health and safety of any of his/her classes taken by a trainee teacher. If the normal class teacher is absent, another science teacher must be given this responsibility by the Head of Department.
- 7. Teachers in charge of courses are responsible for ensuring that technicians are familiar with the appropriate precautions needed to control any hazards which might be encountered in preparing equipment for their lessons and in clearing the equipment away. Class teachers may need to remind technicians of such warnings.

#### 1. The role of this policy

This Science Department Health & Safety Policy should be read in conjunction with the school's general Health & Safety Policy and the detailed arrangements for implementing that policy in this school. The purpose of this document is to record the arrangements made in the science department to implement the policy in accordance with the Code of Practice or Guidance issued by the employer.

This document is maintained by the science department. It is copied to all new members of staff, i.e., teachers, technicians, trainees, etc. working in the department. A reference copy, together with various Appendices, is kept in the science prep room available for consultation by staff and for inspection by visiting HSE inspectors or a representative of the employer. A copy of this document has been lodged in the school office and another passed to the employer for endorsement.

This document recognises the right of any or every trade union in the workplace to elect health & safety representatives for its members and its right to require a health & safety committee to be set up in the school. The science department will cooperate with any union health & safety representative to promote health, safety and welfare and will address any matters raised by or through such a representative in a manner appropriate to the level of risk.

#### 2. General aims

In our school, our Christian vision shapes all we do. All members of the school community are committed to upholding the St Michael's Church of England Christian values:

- to show love, care and kindness to all in our community
- to value what we have and to share with others
- to enable everyone to achieve their full potential

Science teaching has an excellent health & safety record and this department is keen to promote practical work as an essential component of good science teaching. It is determined that spurious concerns about health and safety should not be allowed to inhibit good teaching. However, it is the duty of all members of the science staff, i.e., teachers /staff who work in the department occasionally, technicians, teaching assistants and other support staff (e.g., special needs and bilingual staff) and trainees:

- to take reasonable care for the health and safety of themselves and other persons who may be affected by their acts or omissions during work;
- to be familiar with this health & safety policy by periodic reference to it;
- to look out for any revisions;
- to follow its provisions, and
- to cooperate with other members of staff in promoting health and safety.

#### 3. Health and safety roles

#### 3.1 Duties, functions and tasks

The employer, St Michael's Church of England High School, has the ultimate duty to ensure the health and safety of employees and others on the site (and hence in this department).

#### This employer has not currently issued any local instructions specific to science

The task of overseeing health and safety on this site has been delegated by the employer to the Business Manager Finance and the Assistant Headteacher Facilities and Resources. Within the science department, this task is further delegated to the Head of Science who has the particular function of maintaining this policy document. See section 10 for the names of the staff members currently with specific H&S functions.

The next major review of this policy will take place before May 2024. March 2018.

#### 3.2 Communications

Communication of health & safety information is of the greatest importance and is the task of the Head of Science with the assistance of subject specialists and the senior technician.

In this department, all staff are issued with this policy. A reference copy is kept in the main preparation room together with any appendices.

Any new instructions, restrictions or rescinded (lifted) restrictions made by the employer are communicated to all staff in writing as well as being attached to the reference copy of this policy.

#### 3.3 Monitoring and checking

The employer expects the science department to monitor the implementation of this policy and the employer's *Code of Practice for Science*. Records of monitoring are kept by the Head of Science. Checklists on resources and facilities for use by technicians are customised from those suggested in CLEAPSS Guide L248 *Running a Prep Room*. The timetable for such checks is kept with the reference copy of this policy. Records of the checks are kept in the science workroom by the Senior Technician.

#### 4. Training

The person with the task of seeing that training is provided is the Head of Science.

Generally, this department follows guidance in the CLEAPSS documents G238, *Health and Safety Induction and Training of Science Teachers* and L234, *Induction and Training of Science Technicians*, suitably customised, to identify the training needs of staff.

Particular training functions are delegated as follows (to be read in conjunction with section 10).

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Health & safety aspects of the work of newly- qualified teachers and other new teachers	The Head of Science
Health and safety of trainees on teaching practice	The Head of Science
Induction of newly-appointed technicians	The Senior Technician
Immediate remedial measures and other emergency procedures (spills, bench fires, etc.)	The Head of Science
Training in the use of specialist equipment, chemicals or procedures (in line with CLEAPSS guides G238 and L234, as customised)	Appropriate subject specialist / Senior Technician
Health & safety training of non-science support staff	appropriate subject specialist/Senior Technician / science staff that support staff are working with
Health and safety of non-science teachers using laboratories	The Head of Science
Manual handling for all staff using laboratories	External courses
Healthy and safe procedures for laboratory cleaners	Interserve
Regular update training (covering new or changed regulations, new equipment etc.)	The Head of Science/Senior Technician

Records of the training received by members of the science staff are kept in the Safety Check File.

#### 5. Risk assessments

Every employer is required under various regulations<sup>1</sup> to supply employees with a risk assessment before any hazardous activity takes place. (Common hazardous activities carried out in science departments are listed in the publications below.) Because it is impracticable for the employer to write risk assessments for each of the many activities in school science, this employer follows the recommendation of the Health and Safety Commission to adopt published 'model' or 'general' risk assessments which school science departments adapt to their local circumstances.

The employer has endorsed the use of the following publications as sources of model (general) risk assessments.

CLEAPSS<sup>2</sup> publications generally
CLEAPSS, *Hazards*, current edition
CLEAPSS, *Laboratory Handbook*, current edition
CLEAPSS, *Recipe Book*, current edition
CLEAPSS, L93, *Managing Ionising Radiations and Radioactive Substances*ASE, *Safequards in the School Laboratory*, ASE, 2006 (11<sup>th</sup> Edition), ISBN 978-0-86357-408-5

Whenever a new course is adopted or developed, all activities (including preparation and clearing-up work) are checked against the model risk assessments and significant findings are incorporated into texts in daily use, i.e., the scheme of work See section 10 for the member of staff with the task of overseeing this process<sup>3</sup>.

If a model risk assessment for a particular operation involving hazards cannot be found in these texts, a special risk assessment is obtained, following the employer's instructions, from CLEAPSS. In order to assess the risks adequately, the following information is collected.

- Details of the proposed activity.
- The age and ability of the persons likely to do it.
- Details of the room to be used, i.e., size, availability of services and whether or not the ventilation rate is good or poor.
- Any substance(s) possibly hazardous to health.
- The quantities of substances hazardous to health likely to be used, including the concentrations of any solutions.
- Class size.
- Any other relevant details, e.g., high voltages, heavy masses, etc.

Since the scheme of work has been checked against the model risk assessments, staff should deviate from it only if their proposed activities have been agreed with the Head of Science.

We encourage the development of new practical activities (including on open evenings, at science clubs, etc.) but these should be undertaken only after a prior check against model risk assessments and/or a special risk assessment has been obtained.

Where an activity must be restricted to those with special training, that restriction is included in a note on the text.

Risk assessments are required by the Control of Substances Hazardous to Health (COSHH) Regulations), the Management of Health & Safety at Work Regulations, the Dangerous Substances and Explosive Atmospheres Regulations (DSEAR) and many others.

<sup>&</sup>lt;sup>2</sup> Current versions of all CLEAPSS publications for secondary schools are available to members on the CLEAPSS website.

<sup>3</sup> See CLEAPSS guide L196, Managing Risk Assessment in Science and the guidance leaflet GL90 Making and recording risk assessments in school science.

For technicians' activities in and around the prep room, the assessments in CLEAPSS publication PS25, *Model Risk Assessments for Laboratory Technician Activities* have been customised and form an Appendix to this document, kept with the reference set in the main prep room.

#### 6 Equipment and resources

#### **6.1** Fume cupboards

The COSHH Regulations require the regular testing of fume cupboards (maximum interval 14 months) with a quick check before use. Testing normally takes place each year in June. Interserve has the function of seeing that this happens. This employer has arranged a contract with Interserve who will be allowed access to carry out the tests. The regular tests will be carried out by the trained technician using a suitable air-flow meter and equipment for testing filter saturation where necessary using the procedure detailed in CLEAPSS guide L9b, Monitoring Fume Cupboards. The records of the tests are available for staff reference and for inspection by the employer's representative or an HSE Inspector in the Safety Check File. See section 10 for the names of the staff members currently with these functions.

All users have been trained to carry out a quick check that a fume cupboard is working before use. Smoking cigarettes is not permitted in the school. However, **demonstrations of a 'smoking machine' are permitted in fume cupboards in designated laboratories**. The following laboratories fitted with efficient fume cupboards, or in which an efficient mobile fume cupboard could be used, are so designated: Science 2, 3, 4, 5, 9 & 10.

#### 6.2 Electrical testing

To meet the requirements of the *Electricity at Work Regulations*, this employer requires portable electrical equipment to be inspected and tested regularly. Interserve has the function of seeing that this happens within the science department. Testing normally takes place each year in July/August.

This employer has arranged a contract with Interserve who must be allowed access to carry out the work. This work will be carried out by the trained technician using a proper earth-bonding and insulation test set, following procedures in the CLEAPSS *Laboratory Handbook* Section 6. Completed schedules are kept in the *Safety Check File kept* with Interserve and are available for staff reference and for inspection by the employer's representative or an HSE Inspector.

See section 10 for the names of the staff members currently with these functions.

All users have been trained to carry out a quick visual inspection before using mains-powered equipment.

#### 6.3 Radioactive sources

The employer's *Radiation Protection Adviser* (RPA), the Radiation Protection Officer (RPO) and the *Teacher in Charge of Radioactive Sources* (*Radiation Protection Supervisor (Schools), RPS (Schools)* are identified in section 10. Liaison with the RPA is normally via the RPO, not direct

This school follows the guidance in CLEAPSS Guide L93 *Managing Ionising Radiations and Radioactive Sources 2013 edition*.

The Standard Operating Procedures for the use of ionising radiations have been adapted from the CLEAPSS model in consultation with the RPA/RPO and it is a function of the Teacher in Charge to see that they are adhered to. Staff using ionising radiations have been issued with their own copies, as a part of their training, and a reference set is filed centrally with this policy in the main prep room.

The Radioactive Sources History (i.e., authority to purchase, record of delivery, details of events in the life of the source and eventual certificate showing method of disposal) is kept with a copy in the school office

The *Use Log* (showing the times that any sources are removed from and returned to their store) is kept in the main prep room.

The *Monitoring Record* of tests for leakage of radioactive sources and contamination by radium sources is kept in the *Safety Check File Testing* normally takes place each year in July.

It is the function of the RPS (Schools) to ensure these records are kept up to date.

#### 6.4 Pressure vessels

Autoclaves, pressure cookers and model steam engines need periodic inspection under the *Pressure Systems Safety Regulations*. Inspection normally takes place each year in June.

In accordance with this employer's Code of Practice, the examination is carried out by the inspector employed by the insurance company who uses a written scheme of examination provided by Prestige /CLEAPSS Records of examinations are kept in the *Safety Check File* 

#### 6.5 Animals, plants and microorganisms in schools

The hazards associated with the use of animals, plants and microorganisms are discussed in the texts listed in section 5 which also give advice on controlling them. This advice will be followed and any queries referred to the subject specialist for biology (see section 10).

#### 6.6 Equipment safety

All staff selecting equipment for purchase will check that it is safe and suitable for the intended purpose (to comply with the *Provision and Use of Work Equipment Regulations*). Equipment listed by specialist educational equipment suppliers is taken to meet these *Regulations* but all other equipment, especially gifts, is treated with caution and carefully assessed. Advice on safety and suitability is sought from CLEAPSS through publications and directly.

Equipment restricted to those users who have received special training (see section 4, *Training Policy*) is labelled accordingly.

Any user who discovers a hazardous defect in an item of equipment must report it to the Senior Technician

#### 6.7 Personal protective equipment

The employer accepts the duty to provide eye protection, gloves and laboratory coats for employees where the risk assessment requires them (*Personal Protective Equipment at Work Regulations*). Prescription safety spectacles are to be ordered from any optician and the employer will meet the full cost of the safety features. Laboratory coats are purchased by the employer and laundered by the school.

The employer expects eye protection to be available for students and visitors. Safety spectacles are provided for general use, with a set of goggles or face shields used whenever the risk assessment requires them.

The condition of the eye protection is checked regularly (see section 3.3, *Monitoring and checking*).

#### 6.8 Chemicals

Offers of gifts of chemicals are not accepted.

The task of arranging safe storage of chemicals (and, where necessary, disposal), including highly-flammable liquids, in accordance with the requirements of the *Dangerous Substances and Explosive Atmospheres Regulations (DSEAR)* is given to the Senior Technician who will ensure that chemicals are stored securely, the risks of fire, explosion and spillage are minimised, labels are readable and that a spill kit is available and properly replenished.

See section 10 for the name of the staff member currently with this function.

Hazardous activities involving chemicals restricted to those who have received special training (see section 4, *Training*) are identified in the texts in daily use as part of the risk assessment (see section 5, *Risk assessments*).

#### 6.9 Waste disposal

Waste chemicals and equipment are disposed of in an environmentally-responsible manner in accordance with relevant legislation. Chemical disposal follows guidance on CLEAPSS *Hazards* (2007 edition or later). Other disposal follows relevant CLEAPSS guidance.

#### 7 Activities and procedures

#### 7.1 Outdoor activities

When planning any field trips etc., staff consult one or more of the following: the employer's code of practice/CLEAPSS *Laboratory Handbook*.

#### 7.2 Manual handling and working at height

All regular operations involving lifting or carrying equipment, pushing trolleys, etc. will be assessed to see if any may give rise to risks of injury (*Manual Handling Operations Regulations*) by the Head of Science and the technical staff.

As it is sometimes necessary to carry chemicals or equipment through heavy fire doors, we have assessed risks under both the *Manual Handling Operations Regulations* and under the *Regulatory Reform (Fire Safety) Order* and consider that the risk of manual handling injury is greater than the risk of fire injury, therefore, we will prop open the fire door using wedges. We will endeavour to keep the fire door closed as much as possible by removing the prop as soon as practicable.

Occasional (i.e., one-off) manual-handling operations will be assessed by the staff member(s) before attempting them. Problems will be reported to the Head of Science.

See section 10 for the names of the staff members currently with these functions.

Following risk assessments under the *Work at Height Regulations*, when it is impossible to avoid storage or display above head height, glass or other fragile items are never stored above head height and only lightweight and rarely-used items are stored there. When displaying items at high level or fetching or replacing items stored at high level, step ladders or kick stools are used; staff never climb onto laboratory stools or benches.

#### 7.3 Security

Access to laboratories and preparation rooms will be controlled to comply with the *Management of Health & Safety at Work Regulations*. All laboratories/preparation rooms/ store rooms are to be kept locked at all times except when in use. It is the task of the staff member leaving such a room to see that the room is empty and that the door is locked. All laboratories which are left open are cleared of all hazards, including shutting-off all services when supervision by a qualified science teacher comes to an end. No class is allowed to work/ be in a laboratory without adequate supervision

Any non-science staff who have to supervise any class in a laboratory will receive brief training in laboratory rules. The guidance for such staff is filed as an Appendix to this policy in the reference copy kept in the main prep room and laminated copies to give to such staff are kept in labs.

#### 7.4 Concern for others

All science areas are made safe for cleaners or contractors to work in before these persons are allowed to proceed.

#### 8. Emergency procedures

#### 8.1 Fire

Science staff will follow the normal school procedures in case of major fires. All science staff are trained to deal with minor bench fires, clothing fires and hair fires. This training is supported by regular drills arranged by the Head of Science See section 10 for the name of the staff member currently with this function.

Advice on fire-fighting is given in section 4 of the CLEAPSS Laboratory Handbook.

#### 8.2 Spills

Trivial spills are dealt with using damp cloths or paper towels. Spills of any amount which do not give rise to significant quantities of toxic or highly-flammable fumes ('minor spills') are dealt with by teachers or technical staff using a 'spill kit' prepared for this purpose in accordance with section 7 of the CLEAPSS *Laboratory Handbook*. Spill kits are kept in labs and prep rooms.

Major spills are those involving the escape of toxic gases and vapours or of flammable gases and vapours in significant concentrations. (Small amounts can be 'major spills' if spilt in small rooms.) Staff are trained in the appropriate procedures which may involve calling the Fire and Rescue Service. This training is supported by regular drills arranged by the Head of Science. See section 4 for the name of the staff member currently with this function.

#### 8.3 Injury

Science staff will follow the normal school procedures in cases that require first aid. Science staff are trained to carry out immediate remedial measures (e.g., eye rinsing), while waiting for first aiders, after accidents which occur in science. See the most recent edition of the CLEAPSS *Laboratory Handbook* section 5. Instructions for immediate remedial measures are posted on the walls of all laboratories and prep rooms.

See section 4 for the name of the person responsible for coordinating training in immediate remedial measures.

#### 8.4 Reporting procedures

Injuries or suspected injuries to a pupil or a member of staff, dangerous occurrences and instances of damage or theft will be reported using the standard school procedures. Following an injury, so that the Regulations (*RIDDOR*) can be complied with, the accident must be reported to Gloria Thorp as quickly as possible.

Dangerous situations and incidents which might have resulted in injury ('near-misses') should be recorded in the book kept in the main prep room. These will be analysed and discussed at departmental meetings.

#### 9. Laboratory rules for students

The rules for students during science lessons are as follows.

#### **Laboratory Rules**

The biggest danger in the lab is **YOU!** You are at risk when you don't understand the hazards or you are careless, or both. The person most likely to suffer from your mistakes is **YOU!** Report any accident or breakage to your teacher.

- 1. Only enter a lab when told to do so by a teacher. Never rush about or throw things in the lab. Keep your bench and floor area clear, with bags and coats well out of the way.
- 2. Follow instructions precisely; check bottle labels carefully and keep tops on bottles except when pouring liquids from them; only touch or use equipment and materials when told to do so by a teacher; never remove anything from the lab without permission.
- 3. Wear eye protection when told to do so and keep it on from the very start until all practical work is finished and cleared away.
- 4. When using naked flames (e.g., Bunsen or spirit burners or candles), make sure that ties, hair, baggy clothing etc. are tied back or tucked away.
- 5. Always stand up when working with hazardous substances or when heating things so you can quickly move out of the way if you need to.
- 6. Never taste anything or put anything in your mouth in the laboratory. If you get something in your mouth, spit it out at once and wash your mouth out with lots of water. Tell your teacher.
- 7. Always wash your hands carefully after handling chemicals, microbes or animal and plant material.
- 8. If you are burnt or a chemical splash on your skin, wash the affected part at once with lots of water. Tell your teacher.
- 9. Never put waste solids in the sink. Put them in the bin unless your teacher instructs you otherwise.
- 10. Wipe up all small spills and report bigger ones to your teacher.

# 10. Staff roles and Emergency contacts

# Staff roles

Staff roles and/or emergency contacts updated on: 18 <sup>th</sup> October 2017				
Advice on health & safety and all aspects of practical science generally	CLEAPSS Helpline 01895 251496. Email: science@cleapss.org.uk			
Local authority science adviser	Lisa Bradbury, 0121 569 8344			
Local authority health and safety adviser	Kate Narwain, 0121 296 3000 x 8525			
Overseeing health and safety in this school	Wayne Hill, internal x 2530			
Overseeing health and safety in the science department	Gloria Thorp, internal x 2535 Shahida Hussain & Jane Withers			
Science department health & safety officer	Shahida Hussain			
Senior technician	Jane Withers			
Various training functions	See table in section 4.			
Subject specialist for consultation over health & safety matters in biology	Shahida Hussain			
Subject specialist for consultation over health & safety matters in chemistry	Shahida Hussain			
Subject specialist for consultation over health & safety matters in physics	Shahida Hussain			
Overseeing the checking of activities against the model risk assessments and recording significant findings	Shahida Hussain Jane Withers			
The person trained to test fume cupboards	Via Interserve, 0345 550 9019			
The person trained to do electrical inspection and testing	Via Interserve, 0345 550 9019			
	Stuart Dix			
The teacher in charge of radioactive sources (Radiation Protection	Cameron Mitchell-Barnes			
Supervisor (Schools), RPS (Schools)	Divaker Shikotra			
	David Wakelin			
The employer's Radiation Protection Adviser, RPA	Barbara Wilcox, 01925 231 458			
The local authority's Radiation Protection Officer, RPO	Kate Narwain, 0121 296 3000 x 8525			
The person considered competent to examine pressure vessels	Prestige			
The person in charge of chemical storage and disposal	Jane Withers			
The person in charge of manual handling	Jane Withers			

# **Emergency contacts**

Emergency advice	CLEAPSS Helpline 01895 251496
Serious accident: Ambulance service	999
Serious accident: School first-aiders	Internal x 2501, x 2502
Serious accident: School health & safety officer	Wayne Hill 07429 188499/internal x 2520
Serious accident. School Health & Salety Officer	Gloria Thorp, internal x 2535
Major chemical spill: Fire & Rescue Service Chemical Incident Unit	999
Car laak Cas sampany	National Grid, 0800 111 999
Gas leak: Gas company	Total Gas, 01737 275 587
Radiation accident: Hospital able to deal with radiation incidents	Queen Elizabeth Hospital, 0121 371 7000
Radiation accident: Local authority's RPO	Kate Narwain, Tel 0121 296 3000 x 8525
Radiation accident: Employer's RPA	Barbara Wilcox, 01925 231 458
Animal Welfare: Veterinary practitioner	Companion Care, 0121 270 2282